



**EXTEND VISIBILITY. REDUCE COMPLEXITY.
ENHANCE SECURITY. EMPOWER PRODUCTIVITY.**



Endpoints, device types, and operating systems continue to multiply, but the size of the IT staffs responsible for them rarely grows fast enough to keep up. There are plenty of management tools available to help, but using a variety of point solutions, or platform-specific tools, only adds another layer of complexity, more systems to maintain, and more training challenges.

FileWave offers complete client management capabilities for both macOS and Windows computers, along with mobile device management. By reducing the number of management tools, FileWave extends visibility, reduces complexity, enhances security, and enables end user productivity.

**IT'S MORE THAN MULTI-PLATFORM,
IT'S UNIFIED ENDPOINT MANAGEMENT.**

IT ASSET INVENTORY

Whether it's managed or not, you are accountable for every device connected to your network. With FileWave's robust inventory capabilities, you can easily find, track, manage, and report on devices, users, and applications.



DEVICE DISCOVERY reports on all connected devices across your entire network, enabling you to identify unmanaged endpoints.



GEOLOCATION on all supported devices can pinpoint their location on a map if they are lost or stolen.



COMPLETE INVENTORY of all settings, applications, and devices, along with customizable queries, lets you see the most up-to-date reports with a click of the mouse.



FILEWAVE'S RESTFUL API allows you to build custom dashboards, or easily integrate with other tools, such as your CMDB or service desk.

END-TO-END SOFTWARE MANAGEMENT

Whether you manage Mac, Windows, or both, the number of applications, updates, and patches seems to multiply every year. With FileWave you are in control:



Assess compatibility with your computers before purchasing software.



Repackage applications to include any required customizations.



Automatically target patches and updates to the systems that need them.



Track and enforce software license compliance.



Keep critical applications where they belong with FileWave's patented self-healing.



REMOTE CONFIGURATION AND SUPPORT

You can't be in two places at once, but sometimes you have to be. With FileWave's integrated remote control, you'll improve first-call resolution from your Help Desk, troubleshoot problems more quickly, and remotely deploy configurations, files, and patches right when they are needed. And if user training is the issue, you can provide it on the spot with screen-sharing and remote control.

DEPLOYMENT AND IMAGING

Traditional "monolithic" imaging in a lab is easy with FileWave Lightning (for Mac), and FileWave's network imaging makes in-place upgrades more efficient. But as new technologies evolve, FileWave supports the newest best practices, too. Zero-touch deployment, using technologies such as Apple DEP or scripted installations of operating systems, are easily automated and executed across all supported devices.



MOBILE DEVICE MANAGEMENT

End users rarely use only a computer any more, and management of mobile devices generally falls on the same team that manages and supports computers. FileWave enables you to manage all your devices together, knocking down IT silos and leveraging common workflows across all devices and operating systems. Manage devices, apps, and settings to empower end-user productivity.





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