



Case study

Background

Located in the sunshine state of Florida, The School Board of Highlands County lives by its mission "Transforming Today's Learners into Tomorrow's Leaders". In order to prepare its students for a college, career and successful future, The School Board of Highlands County teach students an array of skills, including digital literacy.

Issues

Prior to **Impero Education Pro**, The School Board of Highlands County were using a mixture of solutions for its classroom management and network management needs. The School Board of Highlands County were using Smart Sync, which later became discontinued and did not support Windows 10. Using this alongside other management solutions drove The School Board of Highlands County to look for a consolidated all-in-one tool.

Solution

The School Board of Highlands County soon identified **Impero Education Pro** as the recommended update solution for Smart Sync. Following a demonstration of **Impero Education Pro**, The School Board of Highlands County realized that **Impero Education Pro** met the flexibility, features and controls it needed to replace their existing 4 different programs for classroom management, network management and student online safety, all under one payment.

Implementation

When it came to implementing **Impero Education Pro** across The School Board of Highlands County it was described as "extremely easy" to install. Following a quick session from the Impero installation team, a few permissions and back end configurations were set up by The School Board of Highland County, and the install was pushed out and ready to go. Since implementing, The School Board of Highland County, have very low day-to-day maintenance of the software and little to no troubleshooting issues.

Establishment

The School Board of
Highlands County

Students

K-12

Number of students

12500

Number of sites

17

Number of devices

16000

Solution

Impero Education Pro



Integration with an
active directory



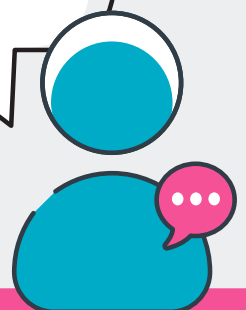
Saves money



Focus learning

*"Simple and effective
classroom management."*

**Harry Howes, MIS Technical
Manager & Ron VonColln,
Computer Technician**





How does Impero Education Pro make your job easier?

From a computer repair perspective, not only was the software simple to install, we can simply remote in and resolve technical issues when necessary. We particularly like the live thumbnail functionality and we can see what students are accessing online in real time. For individuals who may be accessing inappropriate sites, we can block the internet on that particular machine and redirect them where they need to be for that lesson. There are still so many features we're yet to explore and implement! We're also looking to install **Impero Education Pro** onto our Chromebooks to monitor and manage our Chrome and Windows devices from a single location.

How has Impero Education Pro helped focus learning in the classroom?

We're predominately using **Impero Education Pro** in our computer labs to control all the machines from one location. Our teachers have found the software very easy to use; we've had good participation from staff with no issues and only positive feedback from our other schools.

How would you describe our support team?

I've contacted the support team recently and they were very responsive and got back right away, you're usually waiting 10 minutes maximum. Ultimately, they'll go over the whole process or send a simple email (they're good at explaining things) telling you how to do it. The overall experience we've had with Impero has been very good.

How would you sum up Impero?

Simple and effective classroom management.

Key benefits

Since implementing **Impero Education Pro**, The School Board of Highlands County has realized several core benefits, including:

Integration with active directory



With the ability to add computers into groups using LDAP, the technology team can easily locate computers, which simplifies the day to day maintenance of **Impero Education Pro**.

Saves money



Through consolidating existing classroom management, network management and student online safety in one payment, The School Board of Highland County are making savings in their technology budgets.

Focus learning



Real-time monitoring and simple one-click classroom control tools included in **Impero Education Pro** help to keep students focused on the task at hand and removes online distractions.



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